



# **Australian Association of Ruminant Nutrition**

## **Professional Code of Conduct for Members**

### **OCTOBER 2015**

---

**The Australian Association of Ruminant Nutrition (AARN) acknowledges and values standards of professionalism within the ruminant sector. All members of the AARN are required to accept and adhere to its Professional Code for Members:**

#### **1. STANDARDS OF PRACTICE**

- Members shall perform professional work which they are competent to perform to a high technical and professional standard, with honesty and integrity, in the best interests of their customers / clients and employer.
- Members shall ensure that the advice they provide customers / clients, and any sales of product or service resulting there-from, is in accordance with relevant aspects of current legislation and industry codes.

#### **2. PROMOTING PRODUCTS AND SERVICES**

- Members shall promote their products and services in a professional and dignified manner, being careful to avoid bringing their profession or the ruminant sector into disrepute.
- Members shall not use AARN events as an opportunity to promote their own commercial interests.

#### **3. CONFIDENTIALITY**

- Members shall respect and guard the confidentiality of any information obtained from a customer / client, employer or colleague which is sensitive and confidential.



#### **4. CO-OPERATING WITH COLLEAGUES**

- Members shall always respect the rights of colleagues in negotiating for professional work or advancement and shall not unfairly or falsely undertake any action which may harm the professional reputation, prospects or business of another member.
- Members who have mutual customers / clients shall co-operate in the best interests of those customers / clients.

#### **5. PROFESSIONAL DEVELOPMENT**

- Members shall continue professional development through participation at AARN conferences and other learning activities, and regular reading of technical literature, to improve their personal standards of expertise and competence and maintain a high quality of service to customers / clients.

#### **6. COMPLAINTS**

- The AARN Professional Code for Members shall be considered in conjunction with the individual's employer's Code of Conduct and any complaint against an individual will, in the first instance, be referred to his / her employer.
- Members accept that should they fail to comply with the Code, their membership of AARN may be rescinded by the AARN Committee.

Members should be proud to be in the Australian Association of Ruminant Nutrition (AARN) and consider it as an important means of supporting their provision of professional, high quality products and services to the ruminant sector.

**Australian Association of Ruminant Nutrition**

**PO Box 10, Moriac VIC 3240**

[admin@aarnutrition.com.au](mailto:admin@aarnutrition.com.au)

[www.aarnutrition.com.au](http://www.aarnutrition.com.au)

---